

CUSTOMERS

To be eligible for water and sewer service, the individual applying must be a deeded property owner.

The Commission shall provide water service, sewerage service or a combination of both services as the customer may desire in connection with their deeded property. The customer's water service line may connect with the distribution system of the Commission at point determined by the Commission. The customer shall install and maintain, at his own expense, a service line. The line will begin at the meter installation at the customer's property line and extend to the other portions of their premises. If the customer's property fails to border the Commission's service easement, whether public or private, the customer will obtain from any intervening property owner an easement for their service line to connect to Commission's lines. The customer agrees to maintain the area around the meter box, keeping it free of all obstructions and freely accessible for maintenance and reading. The customer shall pay the customer charges, tap fees, water and/or sewer volume charges at such rates, times and places as shall be determined by the Board of Commissioners. The customer shall not connect any additional dwelling, residence, or business to be served through his meter without approval of the Commission. The Commission may at any reasonable time make inspections to enforce this provision. Violations of this provision will be grounds for disconnection of the service. The customer agrees that he will make no physical connection between any private water system and the water system of the Commission. The Commission may at any reasonable time make inspections to enforce this provision. Violations of this provision will be

grounds for disconnection of the service. The Commission shall install a water meter box containing the water meter, ***backflow preventer and company shutoff valve*** in the service line from the Commission's distribution system to the customer's property and shall have exclusive right to use such shutoff valve to turn the customer's service on and off. The Commission recommends the customer install an additional shutoff valve, on the customer's side of the meter for their use. The Commission's responsibility for maintenance stops at the customer's property line. The Commission shall have final jurisdiction in any question of location of any service line connection to its distribution system; shall determine the allocation of water to customers in the event of a water shortage; may penalize and/or shut off water to a customer who allows a connection or extension to be made to his service line for the purpose of supplying water to another user.

WATER/SEWER USERS

Customer Agreement

The failure of a customer to pay charges duly imposed shall result in the automatic imposition of the following penalties:

- A. Nonpayment by the due date will be subject to a late fee of 0.5% of water and sewer charges of the delinquent account.

- B. Non-payment for a period of sixty (60) days after the original due date will allow the Commission to terminate the customer as provided for in Commission Bylaws. The customer will allow the Commission to terminate their services and not have service reinstated until all fees and penalties are paid in full. If water service is terminated for non-payment a fee of \$50.00 shall be charged.

Service may be cancelled and/or discontinued by the Commission for any violation of any rule, regulation or condition of service and especially for any of the following reasons:

- A. Misrepresentation as to the property or fixtures to be supplied or use to be made of the service.
- B. Misuse due to improper or imperfect service pipes and/or fixtures or failure to keep same in a suitable state of repair.
- C. Tampering with company mains, lines, valves, meters or permitting such tampering by others.
- D. Connections, cross-connections, or permitting same, or any separate line to the premises which receive service from the Commission.